COMMUNITY HEALTH SERVICES

**STEP ONE 209-8090**
A Health Department and Regional Health Council initiative designed to address the problem of obesity among residents by promoting good nutrition and active living (Optimize with Nutrition & Exercise).

**HEALTH PLANNING AND ASSESSMENT 209-8093**
Collects and analyzes community health data for the purpose of monitoring the health status of residents in Hamilton County.

**HEALTH PROMOTION AND WELLNESS 209-8242**
Health educators provide evidence-based health promotion programs. Topics include highway safety, tobacco prevention and education, personal safety, and chronic disease prevention.

ENVIRONMENTAL HEALTH SERVICES

**FOOD/GENERAL SANITATION 209-8110**
Inspects restaurants, hotels and motels, public swimming pools, day care/camps, and tattoo establishments. Investigates health and safety issues in Hamilton County regarding private property.

**RABIES PROGRAM 209-8110**
Controls the spread of rabies within Hamilton County. All animal bites should be reported to the Environmental Health Office.

Frequently Requested Phone Numbers

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone (423)</th>
</tr>
</thead>
<tbody>
<tr>
<td>FILE COMPLAINTS ON FOOD FACILITIES</td>
<td>209-8110</td>
</tr>
<tr>
<td>REPORT A SUSPECTED FOOD-RELATED ILLNESS</td>
<td>209-8190</td>
</tr>
<tr>
<td>REPORT ANIMAL BITES</td>
<td>209-8110</td>
</tr>
<tr>
<td>STD TESTING</td>
<td>209-8250</td>
</tr>
<tr>
<td>BIRTH OR DEATH CERTIFICATES</td>
<td>209-8025</td>
</tr>
<tr>
<td>MEDICAL RECORDS</td>
<td>209-8209</td>
</tr>
<tr>
<td>CAR SEAT PROGRAM</td>
<td>209-8204</td>
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</tbody>
</table>

**ADDITIONAL CLINIC LOCATIONS**

<table>
<thead>
<tr>
<th>LOCATION</th>
<th>PHONE (423)</th>
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<tbody>
<tr>
<td>BIRCHWOOD HEALTH CENTER 5625 HWY 60, BIRCHWOOD TN 37308</td>
<td>209-5540</td>
</tr>
<tr>
<td>HOMELESS HEALTH CARE CENTER 730 E 11TH ST, CHATTANOOGA TN 37403</td>
<td>209-5800</td>
</tr>
<tr>
<td>OOLTEWAH HEALTH CENTER 5520 HIGH ST, OOLTEWAH TN 37363</td>
<td>209-5440</td>
</tr>
<tr>
<td>SEQUOYAH HEALTH CENTER 9527 W RIDGE TRAIL RD, SODDY DAIY TN 37379</td>
<td>209-5490</td>
</tr>
</tbody>
</table>

- Free interpretation services available at all clinic locations.
- Fees may apply to some Health Department programs.
- You may be eligible for a discount on services based on your family size and income.
- Hearing & speech impaired persons can reach us by calling 711.

Breastfeeding Welcome at All Locations

**CHATTANOOGA-HAMILTON COUNTY HEALTH DEPARTMENT**

Main Campus - 3rd Street

Satellite Sites

Homeless Health Center
Ooltewah Health Center
Sequoyah Health Center
Birchwood Health Center

Chattanooga-Hamilton County Health Department
921 E. 3rd Street
Chattanooga, TN 37403
Administration: (423) 209-8000
After Hours: (423) 209-8010
health.hamiltontn.org

Revised 2/6/2020
**Administrative Services**

**Emergency Preparedness 209-8074**
Coordinates planning and response efforts related to a public health disaster or emergency.

**Vital Records 209-8025**
Obtain copies of birth and death certificates and voluntary acknowledgement of paternity, (VAoP).

**Medical Records 209-8209**
Retains Health Department records for up to ten years after the last visit. Copies can be obtained for a fee.

**Case Management Services**

**CHANT (Community Health Access & Navigation in Tennessee) 209-8080**
- Former TN Dept. of Health child and family serving programs HUGS, CSS, TENnderCare, & Newborn Outreach have been braided together to become CHANT.
- CHANT is a care coordination system that receives and evaluates referrals through an assessment process for families needing assistance and support for various pathways of entry into the program.
- CHANT then provides the family with help to access the needed community resources.
- For families who ask for parenting, child development information, home visiting, and monitoring, HB/PAFT (see below) will receive referrals from CHANT.

**Healthier Beginnings/Parents are First Teachers (HB/PAFT) 209-8298**
Home visiting for prenatal and postpartum families focusing on parenting, child development, family health and wellness, school readiness, screenings and referrals for additional needed services.

**Infant Mortality Reduction Initiative 209-8135**
Assess infant and birth data and infant mortality rates. Collaborate with partners to identify issues and develop solutions to improve birth outcomes.

**HIV/Ryan White Assistance 209-8272**
Provides eligibility, social support, and resources to those living with HIV/AIDS in Hamilton County.

**Community Assistance Services 209-8375**
Emergency Assistance Program aims to prevent homeless by providing temporary assistance to Hamilton County residents experiencing a financial crisis.

**Newborn Genetic Screening 209-8080**
Follow up retesting and resources.

**Clinical Services**

**Immunizations (3rd Street)**
Infants/children/adolescents- Child Health Clinic, 209-8050
Adult (age 19 +) - Adult Clinic, 209-8340
International Travel - 209-8340
Call Additional Clinic Locations on back for availability & appointments.

**Sexually Transmitted Disease (STD) Clinic 209-8250**
Provides diagnostic testing for HIV; testing and treatment for STDs; hepatitis C testing and assistance with care resources.

**Epidemiology 209-8190**
Tracks the occurrence and controls the spread of reportable disease in Hamilton County through community education and data gathering, analysis, and preventative medications.

**Tuberculosis Control 209-8030**
Conducts TB skin testing and chest x-rays. Manages and treats latent TB infection and TB cases.

**Dental Services 209-8100**
Provides preventive and routine care for children. Limited adult care is provided.

**TN Breast & Cervical Cancer Screening 209-8009**
Eligible women can receive free services. Clinical screenings of the breast and cervix include complete breast exam, mammogram referrals, pelvic exam, and pap screenings.

**Primary Care**
Provides sick care for those with illness-related symptoms who may need exams, tests, and treatment, as well as those seeking wellness and preventative care. Available at Birchwood (adult and child) and Sequoyah (child only) clinics (see back for phone numbers).

**WIC Nutritional Supplement Program Info 209-8050**
Supplemental nutrition program for women who are pregnant, postpartum, and/or breastfeeding and infants and children up to age 5.

**Child Health 209-8050 for 3rd St. Location (or Call Clinic of Choice on Back)**
Promotes child health through physicals, hearing and vision screenings, laboratory testing, physical assessments, and immunizations.

**Family Planning 209-8350 for 3rd St. Location (or Call Clinic of Choice on Back)**
Pregnancy testing on a walk-in basis and birth control by appointment. Provides counseling and education on family planning.

**Breastfeeding Support 209-8321**
All things breastfeeding for pregnant and breastfeeding moms.

**Homeless Health Care Clinic 265-5708**
Diagnosis and treatment of acute and chronic illnesses, mental health and substance abuse evaluation and treatment, assistance with entitlement programs for homeless individuals.