

Press Release

Hamilton County Health Department



Web: health.hamiltontn.org

****FOR IMMEDIATE RELEASE****

August 4, 2020

Health Department Services during the COVID-19 Response

HAMILTON COUNTY, TN - The Hamilton County Health Department continues to limit all regular services in order to respond to the COVID-19 pandemic, yet wants to make the public aware of the [services they can still receive](#).

“This limitation is temporary and we apologize for any inconvenience this may cause,” said Health Department Administrator Becky Barnes, “We hope our residents understand that slowing the spread of COVID-19 in our county remains our top priority.”

Below is a list of Health Department programs that continue to operate amid the pandemic. Please call the telephone number first to make an appointment.

- Vital records (includes Birth/Death Certificates and Cremation Permits): Walk-in service suspended, call 423-209-8025.
- WIC: WIC services continue to be provided by phone, 423-209-8050. WIC Breastfeeding Support: 423-209-8220.
- Immunizations – limited basis, by appointment only at 3rd Street: 423-209-8050.
- Sexually Transmitted Infection Testing and Treatment: 423-209-8250.
- Tuberculosis Control Activities: 423-209-8030.
- Family Planning Services: Some services are still being provided, but please call first 423-209-8350.
- Dental: Emergencies only 423-209-8100.
- Environmental Health Services: Regular Restaurant Inspections, Foodborne Outbreak Response, and Rabies Testing 423-209-8110.
- Medical Records (includes Immunization Records): 423-209-8209.
- Homeless Healthcare Center: Primary Care, Sick Care, and Dental Emergencies 423-209-5800.
- Primary Care Patients at Sequoyah Clinics: By appointment only, call 423-209-5490.
- Community Health Access and Navigation in Tennessee (CHANT): taking referrals, no outreach services, delivery of essential items as needed. Call 423-209-8080.
- Parents As First Teachers (PAFT) - Home visiting for prenatal and postpartum families focusing on parenting, child development, family health and wellness, school readiness, screenings and referrals for additional needed services: taking referrals, no outreach services, “yard” visits for delivery items only, no group connection meetings. Call 423-209-8298.
- Ryan White (HIV) - Provides eligibility, social support, and resources to those living with HIV/AIDS in Hamilton County: open with scheduled office visits. Call 423-209-8272.
- Community Assistance program - Emergency Assistance Program aims to prevent homeless by providing temporary assistance to Hamilton County residents experiencing a financial crisis: open with scheduled office visits. Call 423-209-8375.

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- Childhood Lead Poisoning Prevention: open, no home visits at this time, pediatric testing of Suspected Elevated Blood Lead Levels (EBLLs) is through the Health Department clinic, no outreach. Call 423-209-8080.
- Infant Mortality Reduction program: open, pack-and-plays are scheduled for Wednesday pick-ups. Call 423-209-8080.
- Baby and Me Tobacco Free - a smoking cessation program created to reduce the use of tobacco products among women during the prenatal and postpartum period: virtual appointments only. Call 423-209-8141.

The following programs remain temporarily closed:

- Health Department Satellite Clinics: Birchwood and Ooltewah clinic.
- Preventive Dental Services
- Well Child Physical Exams
- Car Seat Program

The Health Department appreciates the community's patience and understanding during the COVID-19 pandemic response.

Current services will be updated regularly on the [Health Department's essential services webpage](#).

A calendar of COVID-19 testing sites is available on the [Health Department's testing webpage](#).

Visit these additional Health Department COVID-19 resources:

- COVID-19 hotline: (423) 209-8383
- English Facebook page: <https://www.facebook.com/HamiltonTNHealthDept/>
- Spanish Facebook page: <https://www.facebook.com/SaludHamiltonTN/>
- YouTube English: <https://www.youtube.com/channel/UCCkF8VUBQFLiJoxh8Sk10mA>
- YouTube Spanish: <https://www.youtube.com/channel/UCwHuLpBFuLOf6hDTCFbfyQ>
- Website: <http://health.hamiltontn.org/>
- Twitter: <https://twitter.com/HamiltonHealth>

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